

Operating Manual



HWI 1300 Auto

CAUTION! Before use, read the operating manual. For safety reasons, only persons thoroughly familiar with the operating manual may operate the pump.

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Any use of the device other than for its intended purpose will be considered improper use of the device.



In response to customer expectations, we continuously strive to improve our products. Therefore, all the illustrations in this manual are for reference only and may visually vary slightly from the goods you have bought. Such a variation shall not constitute a basis for a claim. All information contained herein is updated on an on-going basis and is consistent with reality.

List of abbreviations and symbols

Warning!

The "danger" symbol is used on notes where failure to comply may cause danger to life or health from the electrical system. Before carrying out any work marked with this symbol, the power supply cable to the pump must be disconnected from the electrical supply.

Warning!



The "danger" symbol is used on notes where failure to comply may cause danger to life or health.



Failure to comply with the principles contained in this operating manual may cause danger of explosion or combustion.

Caution!



The symbol is used on notes where failure to comply may cause a risk of damage to the device and danger to life or health.

Before installing and operating the product, please read this installation and operating manual carefully to avoid unnecessary losses.

Caution!



The operating manual is an essential part of the sale and purchase agreement. Failure by the user to comply with the operating manual will be considered a violation of the agreement and will void all and any claims resulting from potential device failure caused by using the device contrary to the recommendations for use.

The manufacturer shall not be liable for any malfunction of the device if it has been incorrectly connected, damaged, modified and/or used for a purpose other than within the scope of recommended work or contrary to the instructions contained in this manual. The manufacturer shall also not be liable for any errors in the operating manual that may have occurred due to misprinting or during copying. The manufacturer reserves the right to make any modifications to the product that it deems necessary and useful, as long as they do not affect its basic characteristics.

DAMBAT shall not be liable for damage to the device, to property or for personal injury resulting from failure to follow the instructions contained in this manual, including incorrect selection of the device, installation not compliant with the manual, applicable standards or national regulations, improper maintenance of the device or the entire system.

This equipment is not intended for use by persons (including children) whose physical, sensory or mental capabilities or lack of experience or knowledge prevents them from using the equipment safely without supervision or instruction.

Protective measures

This manual has been created for users in order to facilitate correct operation of the HWI 1300 Auto. Information contained in this manual may be subject to change without prior notice.

To ensure proper and safe use of the HWI 1300 Auto and to avoid possible damage to the drive or the pump, as well as dangerous situations for users, please read the following instructions carefully before installing and operating the device.

CAUTION!



- Before installing and using the product, read the operating manual carefully and follow the instructions contained in it. Failure to comply with safety rules may result in damage to the equipment, injury to the operators or other material damage. Fault-free and proper operation depends mainly on selecting the proper device for the existing conditions and following the recommendations in the operating manual. Failure to follow the recommendations provided in the operating manual may result in the warranty being null and void, as is the case if any structural changes to the equipment or changes that may affect the trouble-free operation of the device are made. In addition, general health and safety regulations must be observed. In the event of failure to comply with the safety instructions contained in this operating manual, the manufacturer shall not be liable for any losses incurred by the user.



- Check the packaging for damage and whether the information on the nameplate matches your order. Check the device for mechanical damage that may have occurred, e.g. during transport. Do not connect the controller if damage is visible.



- Any person who installs, adjusts, operates, maintains or dismantles the device must have the appropriate mechanical and electrical qualifications. Installers and operators must comply with local safety regulations.

- The product must be installed and serviced by specialists.

- The user must acknowledge that installation and servicing must be performed by professionals using this manual.



- The device can only be connected to an effectively earthed electrical system. Make sure the earth connection is correct and reliable.

- Check whether the power supply complies with the manual. An incorrect power supply poses a risk of electric shock or fire.



- **CAUTION!** Any work on the pump may only be performed after the electric power supply has been disconnected.



- If you notice that the motor is hot or not working properly, immediately close the water inlet valve, disconnect the power supply, and contact your re-seller or service centre. The product must not be used until the fault has been removed. Otherwise, there is a risk of electric shock or fire.

- Servicing and maintenance activities may only be performed 5 minutes after disconnecting the power supply. During this time, all indicator lights must be completely

Protective measures

extinguished, otherwise there is a risk of electric shock.



- Do not touch any parts in the electrical system with your bare hands when the device is connected to the electric power supply. There is a risk of electric shock.
- Do not touch the device with wet hands. There is a risk of electric shock.
- Sub-assemblies or parts may be replaced only by an authorised service centre.
- If the cable is aging or is damaged, it must be replaced by professional personnel.



- Do not install or operate the device if it is damaged or if any of its parts are missing. There is a risk of fire or an electric shock to the operator.
- When installing the device, make sure that the location in which it is to be installed is strong enough to support its weight. The device may fall and cause injury or damage to property.
- Do not install the water pump in any wet location or in a location in which water may spill.



- Install the device in such a manner that any leaks in the system will not cause the device to be flooded with water. The device must be protected from water, including atmospheric water. The device must not be installed in rooms exposed to high humidity. There is a risk of damage to property
- Install the device away from direct sunlight. UV radiation increases the risk of damage to the device.
- The device must be installed and stored at room temperature, in a dry, cool and well-ventilated place
- At high temperatures or in summer, good ventilation is required to prevent condensation and dew. There is a risk of damage to the device.
- Make sure you use the correct power supply unit with the power meeting the requirements of the product.
- If you are unable to solve an issue based on the information provided in this manual, immediately close the water inlet valve, disconnect the power supply and contact your re-seller or service centre. The product must not be used until the fault has been removed.



- The product must be kept out of the reach of children. After the product has been installed, steps must be taken to isolate it to prevent it from being touched by children.

Use

The HWI 1300 Auto device is used to supply water in and around the home.

Once activated, the device switches the pump on and off depending on the pressure. The pump draws water through a suction pipe.

If water is being drawn, the pump switches on automatically and pumps water to the tap. The pump will switch off once the tap is shut off.

The pump is designed for private use in the home and garden:

- Watering gardens and premises,
- Pumping water to or from the tanks,
- Pumping water from fountains, rainwater tanks, etc.
- Pumping water containing chlorine (e.g. in swimming pools),
- Supplying water for domestic use,
- Increasing the pressure of drinking water.

CAUTION!



A pump's lifespan largely depends on the correct type, power and parameters being chosen in relation to the capacity of the source to which it will be connected. Therefore, it is recommended to check carefully whether the capacity of the source, e.g. a well, is sufficient before connecting the pump. This is particularly important when installing multistage pumps with a capacity of 100 l/min or more according to the nameplate. In the case of an inefficient well, the water column may break and the pump may "run dry" i.e. operate without water. If no protective measures have been implemented, then pumps damaged in connection of the above will not be covered by the guarantee. The installation of this type of pump is recommended only for new, high-capacity wells.

CAUTION!



The pumps described in this manual are suitable for supplying water to households. The pumps can also be used for increasing the pressure in water supply systems provided that the pressure at which water is pushed into the pump (on the suction side) does not exceed 2.5 bar.

If the pressure exceeds 2.5 bar, the pump and the entire system may be destroyed. If there is a risk that the pressure may exceed 2.5 bar, a pressure reducer must be installed upstream of the pump inlet (the suction side). In addition, such a system must be equipped with a non-return valve to prevent the pumped water from returning to the water supply network.



Remember that during periods of infrequent rainfall and during the summer water surfaces tend to drop.

CAUTION!

The maximum suction capacity of the pumps is 8 m water column. However, it must be noted that the section referred to as the water column consists of both vertical and horizontal distances from the water surface to the pump. The diameter of the pipe is also important.

- Every 1 metre vertically is counted as 1 metre of water column.
- Every 1 metre horizontally at the pipe with a diameter of 1" must be counted as 0.15 m of water column.

Example:

The pump will be located 10 m from the well the depth of which is 5 m to the water surface. A suction pipe with a diameter of 1" was used for installation. The depth-related negative pressure is:

$$(5 \text{ vertical section} + 10 \text{ horizontal section}) \times 0,15 \text{ for a diameter of } 1" = 2,25 \text{ m}$$

The aggregate negative pressure will be $5 + 2.25 = 7.25$ m. In this example, the negative pressure of 8 m is not exceeded, the pump should operate without any issues. If the negative pressure exceeds 8 m during operation (e.g. when the water level drops during pumping), the pump may fail due to operation without flow. This type of failure is not eligible for warranty repair. With this in mind, when there is a possibility of the water level dropping, e.g. during drought or intensive watering, the pump must be installed in such a way as to maintain the largest possible vacuum reserve. For this purpose, it is preferable to install the pump in close proximity to the well and use a suction pipe with a cross-section of 1 1/4".



CAUTION! Using suction pipes with a diameter smaller than 1" is prohibited. Damage to the pump resulting from the use of such pipes will not be covered by the warranty.



CAUTION! Any leak in the suction system will reduce the ability of the pump to draw water, which may lead to the pump "running dry" and being damaged.



CAUTION! The following must also be taken into account:

- The higher the pump efficiency, the greater the losses.
- Any valves, elbows, reducers, flow meters, tees or nipples increase losses at both the inlet and the outlet.

Use



CAUTION! The pump is designed for pumping clean water with a maximum temperature of 35°C.



CAUTION! The pump is not suitable for pumping substances such as acids, solvents, alkalis, oils, petrol, petroleum derivatives or other explosive substances and corrosive solutions that may damage the device. Damage resulting from pumping the above-mentioned substances shall invalidate the warranty



CAUTION! The pump is not suitable for pumping water with excessive mineral content which may cause limescale deposits on the pump's hydraulic components. Pumping water or substances containing sand or abrasive matter may lead to premature wear of the pump or damage to the device. In such a case, the repair will not be covered by the warranty



CAUTION! The use of filters other than well filters may reduce the flow rate in the system, resulting in the water column being broken, dry running and damage to the pump. In such a situation, the repair can only be performed for a fee

Environmental requirements

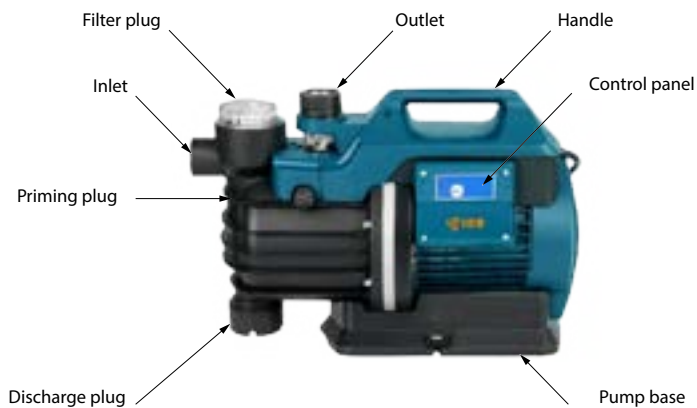
External conditions directly affect the operation and reliability of the device. Therefore, the following conditions must be met:

- Permissible ambient temperature range: 0°C to +40°C
- Use only indoors
- Install away from corrosive substances and explosive gases
- Install away from flammable materials
- Install in dry, well-ventilated areas.
- Install in locations away from electromagnetic interference.
- Avoid dusty locations or locations exposed to metal filings that may enter into the device.

Technical data

Model	HWI 1300 Auto
Power	1300 W
Power supply	230 V / 50 Hz
Protection class:	IPX4
Actual measurement current	5,5 A
Noise	76 dB (A)
Head	53 m
Flow	84 l/min
Suction	8 m
Switching on/off pressure	1,5 bar / 5,3 bar
Max. water temp.	35°C
Max. ambient temp.	40°C
Connections	1" × 1"
Nett/gross weight	11,2 kg / 12,2 kg

Design



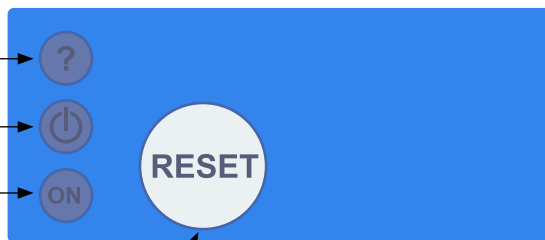
LED panel description

LED indicating lack of water or leakage

LED indicating pump shut-down

LED indicating water flow

Button for restarting after an error is detected.
Switching on/off the pump



Indicator light description

Indicator light	Description
 Blinks slowly	First attempt of drawing water for 3 minutes failed. The pump will automatically re-attempt to draw water after waiting for 30 s.
 Blinks slowly	Second attempt of drawing water for 3 minutes failed. The pump switched off permanently. Check water surface level. Wait 1 h and press RESET , to start the pump.
 Blinks quickly	Pump started 40 times within 15 minutes. Pump detected a serious leakage in the system.
 Blinks	Low water flow - below 200 l/h. Press RESET to start the pump.
 Steady light	Tap open. Water flow.
 Steady light	Pressure is increasing. Pump switches off.

Description of the functions

- **Automatic switching on and off** (the pump switches off when the tap is turned off and the maximum pressure is reached, and switches on when the tap is turned on and the pressure drops to 1.5 bar).
 - **Dry running protection** (the dry-running protection system will switch off the pump if there is no water or if the suction line is damaged).
 - **Thermal protection** (the pump is equipped with a thermal overload switch that switches off the pump in the event of overheating. After a cooling period of approximately 15-20 minutes, the pump restarts automatically).
- This protection measure does not provide 100% protection against overheating. In this case use, e.g. an M611 protective switch.
- **Leakage protection** (the pump detects a leak in the system, protecting itself from damage).
 - **Pressure sensor** (this sensor automatically reads the pressure, switching the pump on and off).
 - **LED display** (the pump is equipped with an LED display that indicates the operation status and displays error messages).

Changing the operating modes

Mode	Procedure	Indication	Description
Normal mode	Connect the plug to the mains. Press and hold RESET for 8 s.	?  ON light up and remain off when the pump is switched off	The pump starts automatically once the plug is connected to the power supply.
Special mode	Connect the plug to the mains. Press and hold RESET for 8 s.	?  ON light up and remain on when the pump is switched off.	The pump does not start automatically once the plug is connected to the power supply. Press the RESET button to switch the pump on or off.

System



CAUTION! Ensure that all connections to and from the device are tight, as any leak in the system (in pipes and connections) will cause air to be drawn in by the pump. In such a situation, the pump will not achieve the declared parameters or will operate without water, which may seriously damage it. In addition, leaks may cause the motor to be flooded and fail



CAUTION! The device must be installed in a dry, roofed, ventilated place, in rooms with humidity not exceeding 85%, ambient temperatures between 0-40°C, and must not be exposed to atmospheric conditions such as sunlight (UV radiation), rain, snow or frost penetration. Install the device in a horizontal position, on a stable surface that prevents the device from moving due to vibrations. It is recommended to use a rubber anti-slip layer, which will also dampen vibrations. Ensure moderate ventilation so as not to cause excessive heating during operation.



CAUTION! An earthed 230 V/50 Hz power supply must be connected to the pump. In the case of drilled wells, it is necessary to install a non-return valve directly above the well filter. In the case of ring wells, the use of a hose terminating with a suction strainer with a non-return valve is required. Such a strainer must be installed lower than 30 cm above the bottom of the well and at least 30 cm below the lowest water level to which the water surface drops. The strainer must not be installed at a height at which there is a risk of it emerging from the water, which would cause the pump to run dry and become damaged. Any repair resulting from this type of event will only be possible for a fee.



CAUTION! The suction pipe must drop towards the intake so that there is no siphon at any point that would prevent the system from being completely and properly filled with water.



CAUTION! Before starting the pump, the pump and the suction pipe must be primed. Water can be added through the priming hole after the priming screw on the suction body has been removed or through the outlet. After the pump has been primed, the priming screw must be tightened. Then, the pump can be connected to the outlet system. If the pump and the piping have not been primed before they are started, it will result in seizure of the hydraulic components and may damage the pump motor. In either case, repair will only be made for a fee.



UWAGA! The height of the water column above the pump must not exceed 15 metres.



CAUTION! Anti-vibration hoses must not be used to connect the pump to the suction system, as the inside of the hose may become jammed and block the water flow, which may result in dry running and damage to the pump.



CAUTION! All connections must be sealed with PTFE. When tightening the pipes do not use excessive force as it may damage the outlets and the inlets.

Electrical system



CAUTION! Any work on the pump may only be performed after the mains power supply has been disconnected. The mains must have the same ratings as specified on the nameplate.



CAUTION! The pump must be connected to the electrical system using a plug with an earthed socket (the yellow and green connection wire is the earthing wire). The manufacturer and the warranty provider shall not be liable for any damage caused to persons or property resulting from inadequate earthing or protection.



CAUTION! The mains power supply system for the pump must unconditionally be equipped with a residual current circuit breaker with a nominal In-rated activation current not exceeding 30 mA. The manufacturer and the warranty provider shall be released from any liability for damage to persons or property resulting from supplying the pump without a proper circuit breaker.



CAUTION! The pump must be connected to the mains equipped with an over-current protection device, e.g. M611 switch, which will protect the pump motor against a potential overload. Such a switch must be set to the maximum winding current specified on the nameplate. If the user fails to use such a protection measure, in the event of motor damage due to overload the repair costs shall be borne by the user.



CAUTION! Mechanical damage is not subject to free-of-charge warranty repairs. If the cable insulation is damaged, the pump must not be used. Contact the warranty provider immediately to replace the cable.



CAUTION! The pump must not be used when the voltage drops below 210 V. Otherwise, the pump motor may be overloaded and damaged.

Commissioning and operation



CAUTION! Before starting the pump for the first time or after it has not been used for a long time, make sure that both the pump and the suction system are primed.



CAUTION! Before starting the pump for the first time, make sure that all taps or valves are open to allow air to be removed from the system.

Start the pump only after the power supply plug has been connected to the mains. If the pump is not working (the motor is humming but the fan is not turning), make sure that the rotor or the hydraulic system are not blocked. To do this, switch off the pump and then insert a screwdriver through the fan housing and try moving the fan. If the fan does not rotate freely and the pump still fails to work, contact the seller.

Commissioning and operation



CAUTION! CAUTION! If the pump is running but no water is coming out of the taps, there may be a leak in the system. To make sure that this is the case, put a part of the hose onto the tap or place the tap outlet in a bowl of water and see whether air bubbles appear. If they do, it means that there is a leak in the suction system. In this case, i.e. without water flow, the pump may be damaged. In this case repairs will be performed for a fee. If the pump does not start working normally after a few minutes, check whether the suction system is primed and whether there are any leaks in the system through which the pump could draw air instead of water.

After the pump has been started and water has been drawn in, its operation should stabilise within 3 minutes.

Pump maintenance



CAUTION! Any work after the pump has been opened may only be performed at least 15 minutes after the pump has been disconnected from the power supply.



CAUTION! It is absolutely essential to bear in mind that if the pump is not going to be used for more than one day, it must be disconnected from the power supply. Otherwise, if a leak occurs in the system, the pump may start automatically, which could result in flooding of the house or the pump. Any costs associated with repairing damage related to such events shall be borne by the user.



CAUTION! Any work on the pump may only be performed after the electric power supply has been disconnected.



CAUTION! If the pump is not going to be used for a long time, all water must be drained from it. In addition, take out the filter and clean it under running water. When pumping water containing chlorine, the pump must be subsequently flushed with clean water.



CAUTION! If the pump is to be used in winter, it must be protected against freezing. Any repairs resulting from damage to the pump caused by frost will be made for a fee. If, however, the pump is not to be used during periods when temperatures may drop below 0°C, the water must be drained from it. The easiest way to do so is to unscrew the drain screw and tilt the pump, which will facilitate emptying the pump hydraulic chamber. Please note that water remaining in the pump may damage it, which is not covered by the warranty.

Storage and disposal

Storage



The cleaned pump must be stored in a dry room.

Ensure that the pump is placed on a surface that is level over its entire length.

Supporting the pump at one or more points may cause the pump to bend, which may result in a failure.

Let's take care of our environment!

Each user can contribute to protecting the environment. It is neither difficult nor expensive. To do so, dispose of the cardboard packaging in the waste-paper collection point and dispose of plastic bags in a plastic waste container. The used device must be handed over to an appropriate waste collection point.

Disposal instructions

The packaging of this product is recyclable. Contact your local authorities for information on the proper disposal method.

Disposal of the used product



This symbol indicates that the disposal of used devices with other domestic waste is prohibited.

For more information, please contact your local municipal waste collection point or local authorities.

The used product must be disposed of as waste exclusively in selective waste collection organised by your local authorities.

The consumer is entitled to return used equipment to the electrical equipment reseller's outlet, at least free of charge and directly, provided that the device to be returned is of the same type and performs the same function as the newly purchased device.

Year of marking the device with the CE mark
(entered by the seller on the basis of the nameplate)



Troubleshooting

Issue	Possible cause	Method of resolution
The pump will not start.	The plug is not connected.	Check whether the pump power plug is properly inserted into a power socket.
	Cables are damaged.	Check the pump cabling
	Power supply issue	Check the power supply Check the fuses in your home and any circuit breakers that could cut off the mains power supply
		Check if electric power is being supplied to the area around your home - the current may be disconnected by the power company over a larger area
The pump does not pump water even though the pump motor is on	The pump is clogged	Disconnect the pump from the electric power supply. Insert a screwdriver through the fan housing and try moving the fan.
	Pump filter clogged	Undo the filter cap to remove and clean it
	Water surface level too low	Check water surface level. Check whether the suction level does not exceed 8 metres
	Leakage in the system	Seal the system
	Non-return valve blocked	Check that the non-return valve is not blocked.
The pumps switches on and off frequently.	Ambient temperature too high	Decrease the temperature, e.g. by venting the room
	Leakage in the outlet system	Seal the system
	Leakage in the outlet system	Seal the system

UE/EC Declaration of conformity | Module A

1. Pumps:

HWI 1300 Auto

2. DAMBAT Jastrzębski S.K.A., Adamów 50, 05-825 Grodzisk Mazowiecki, POLSKA,
e-mail: **biuro@dambat.pl**

3. This declaration of conformity is issued under the sole responsibility of the manufacturer.

4. Pumps and hydrophores of the type listed in point 1.

5. We declare with full responsibility that the pumps to which this declaration pertains are manufactured in accordance with the following Directives and the references to harmonised standards contained therein:

- Machine directive 2006/42/EC Standards
applied: EN 809:1998 + A1:2009

- Low voltage directive 2014/35/UE
Standards applied: EN 60335-1:2012+AC:2014,
EN 60335-2-41:2003+A1:2004+A2:2010

- Electromagnetic Compatibility Directive 2014/30/UE
Standards applied: EN 55014-1:2006+A1 2009+A2:2011,
EN 61000-3-2:2014

In accordance with art. 1 (2) (f) (i) (iii) of the 2014/68/EU directive, the pumps and hydrophores with tanks with a capacity of 50 l or lower are classified as category I pressure devices.


Adam Jastrzębski
General partner

2023-04-23
Grodzisk Mazowiecki

Karta Gwarancyjna

Poniższa karta gwarancyjna ważna jest tylko wraz z oryginałem dokumentu zakupu, tzn. fakturą lub paragonem. Ponadto musi być potwierdzona przez sprzedawcę podpisem i pieczęcią. Karta gwarancyjna bez załączonego oryginalnego dokumentu zakupu jest nieważna.

1. Gwarantem urządzenia jest DAMBAT Jastrzębski S.K.A., adres serwisu: Adamów 50, 05-825 Grodzisk Mazowiecki, kompleks Panattoni.
2. Dla klientów posiadających oryginalny dowód zakupu w postaci paragonu fiskalnego, lub oryginału faktury, okres gwarancji wynosi **24 miesiące**.
3. Gwarancja nie włącza, nie ogranicza, ani nie zawiesza uprawnień kupującego wynikających z przepisów o rękojmi za wady rzeczy sprzedanej.
4. Gwarancja obejmuje bezpłatne usuwanie wad urządzenia powstałych w wyniku błędu w produkcji.
5. Warunkiem obowiązywania gwarancji jest przestrzeganie zaleceń zawartych w instrukcji obsługi.
6. Gwarancja nie obejmuje:
 - Uszkodzeń będących wynikiem niewłaściwej obsługi lub eksploatacji niezgodnej z przeznaczeniem i instrukcją obsługi
 - Uszkodzeń powstałych w wyniku działania sił zewnętrznych, których przyczyną tkwi poza urządzeniem, którego gwarancja dotyczy (np. uszkodzenia mrozowe, transportowe, pożar, powódź, itp.)
 - Uszkodzeń powstałych na skutek ingerencji w konstrukcję urządzenia osób nieupoważnionych przez gwaranta.
7. Gwarancja traci ważność w przypadku:
 - Stwierdzenia w autoryzowanym serwisie zmian konstrukcyjnych dokonanych przez osobę nieupoważnioną przez gwaranta;
 - Stwierdzenia w autoryzowanym serwisie prób demontażu urządzenia przez osobę nieupoważnioną przez gwaranta, poza czynnościami dozwolonymi instrukcją obsługi
 - Stwierdzenia w autoryzowanym serwisie jakichkolwiek poprawek w karcie gwarancyjnej dokonanych przez osoby nieupoważnione przez gwaranta
 - Stwierdzenia w autoryzowanym serwisie jakichkolwiek rozbieżności między wpisami w karcie gwarancyjnej a dokumentem zakupu.
8. Gwarancja obejmuje tylko urządzenia eksploatowane na terenie RP.
9. W przypadku wysyłki urządzenia do naprawy przez użytkownika, przy wysyłkach urządzeń – między innymi o wadze powyżej 20 kg – gwarant pokrywa koszty transportu do serwisu. Przed wysyłką proszę skontaktować się z gwarantem w celu uzyskania informacji, którą firmą kurierską wysłać urządzenie (tel. 22 632 86 09). Gwarant przyjmuje tylko przesyłki wysłane w usłudze standard. Przesyłki wysłane na koszt gwaranta przy zastosowaniu innej niż standard usługi nie będą odbierane. Gwarant nie odbiera przesyłek pobraniowych. Użytkownik powinien przygotować (zabezpieczyć) urządzenie do transportu tak, aby nie uległo uszkodzeniu. Wszelkie uszkodzenia powstałe z winy klienta nie podlegają naprawie gwarancyjnej.
10. Poza warunkami gwarancji kupującemu nie przysługują żadne odszkodowania.
11. W przypadku przysłania do serwisu sprawnego urządzenia, niepodlegającego naprawie gwarancyjnej, użytkownik może zostać poproszony o zwrot kosztów sprawdzenia urządzenia, oraz zwrot kosztów odesłania urządzenia z serwisu do użytkownika.
12. W przypadku nieuznania przez gwaranta uszkodzenia za zawinione przez producenta, użytkownik może zostać poproszony o zwrot kosztów transportu do serwisu i zwrot kosztów odesłania urządzenia do użytkownika.
13. Naprawa gwarancyjna zostanie wykonana w terminie 14 dni roboczych, licząc od dnia dostarczenia urządzenia do serwisu, z wyłączeniem szczególnych przypadków, kiedy wada nie ma charakteru trwałego i konieczna jest dłuższa diagnostyka urządzenia.
14. Gwarant nie udziela informacji o stanie realizacji naprawy, jak i przebiegu samej naprawy wysłanego do serwisu urządzenia.
15. Jeżeli użytkownik posiada adres e-mail prosimy o podanie go poniżej:

Adres e-mail użytkownika:

16. Podanie adresu przez użytkownika ułatwi komunikację z serwisem i może przyspieszyć naprawę.
17. Kontakt do ogólnopolskiego serwisu: tel/fax 22 632 86 09, e-mail: serwis@dambat.pl
Godziny pracy: poniedziałek–piątek 8.00–16.00

TYP URZĄDZENIA:

NR. PRODUKCYJNY :

DATA SPRZEDAŻY (miesiąc słownie)

PIECZĘĆ I PODPIS SPRZEDAWCY



| dambat.pl

| biuro@dambat.pl

| +48 22 721 11 92